



AL RAYAN BANK



SHARIA COMPLIANCE GUARANTEED

Profit not interest



Banking you can **believe** in

Personal Banking

alrayanbank.co.uk

Tariff list

Tariff list

| Account charges | |
|---|---------------------|
| Returned cheques Cheques returned due to insufficient balance on your account (up to maximum of 2 items per day per account) | £15 per item |
| Any duplicate account statement or ad-hoc statement | £5 per statement |
| Copy of a cheque issued by you | £2 |
| Any financial certificate issued by the Bank at your request | £10 |
| Standard cheque book | Free |
| Sending money within the UK | |
| Faster payment | Free |
| BACS | Free |
| CHAPS | £15 |
| Sending money outside the UK | |
| Payments in Pound Sterling from a Pound Sterling account | £25 |
| Payments in US Dollar from a US Dollar account | \$40 |
| Payments in Euro from a Euro account | €40 |
| In addition, correspondent bank/ agency fee for payments outside of the EEA | £16 (or \$20 / €20) |
| International Money Transfer | |
| Foreign currency payments under £10,000 equivalent | £12 |
| Foreign currency payments of and above £10,000 equivalent | Free |

| | |
|--|---|
| Banker's draft | £10 |
| Letters sent advising you of any mismanagement by you of your account | £15 per communication |
| Unpaid Direct Debit or Standing Order If your standing orders or direct debits are returned unpaid due to insufficient balance (per item per account up to a maximum of 4 items per day, thereafter no additional charges shall apply) | £8 per item |
| Debit card usage fees | |
| Cash withdrawal in pounds in UK Some cash machines charge you for making withdrawals. You will be informed of the charge amount before you commit to the transaction | Free |
| Cash withdrawal in foreign currency outside the UK | £1.50 per ATM cash withdrawal transaction |
| Replacement debit card Replacement pin number The first debit card and PIN number we issue to you when you open an account is free as well as the scheduled replacements | £1.60 £0.75 |
| Service charge and foreign exchange | |
| Foreign currency cash bought and sold Or actual cost incurred if arranged through a third party | £25 |
| Collection charges on cheques drawn on banks outside the UK There may be additional charges from collecting bank(s) | £10 |

Fees for usage of the Lloyds Bank branch counters

Cash and cheque deposits at Lloyds Bank branch counter

There is no limit on the number of transactions you can make at the branch counter

£3 per visit

Al Rayan Bank only charges fees to help recover administration costs. As an ethical bank, our administration fee fairly reflects our costs. Al Rayan Bank reserves the right to review its charges at any time. Any change to our charges will be advised to customers in writing in advance.

If we don't get it right

Al Rayan Bank PLC will endeavour to ensure that you receive the highest standard of service and that you are treated with courtesy at all times. If you are unhappy with any aspect of our service, we would like to know why.

For a copy of our Customer Care leaflet dealing with our complaint handling procedures, please call our Customer Care team on 0800 4086 407.

Membership of the Financial Services Compensation Scheme

Al Rayan Bank PLC is a member of the Financial Services Compensation Scheme.

This scheme may provide compensation, if we cannot meet our obligations. Most depositors including individuals and businesses are covered.

For more information about the Financial Services Compensation Scheme, visit www.alrayanbank.co.uk/fscs

Data Protection

Under the prevailing data protection legislation you have the right of access to your records.

Should you wish to access this right, please contact our customer service team or write to:

Data Protection Officer,
Data Subject Access Requests,
Customer Care Team,
Al Rayan Bank PLC,
24a Calthorpe Road,
Edgbaston,
Birmingham,
B15 1RP



AL RAYAN BANK

Want to **know more**
about any of our
products or services?

Call us on:

0800 4083 084*

Monday to Friday, 9am to 7pm.

Saturday, 9am to 1pm.

*Calls may be recorded for training
and security purposes.

Visit: alrayanbank.co.uk

Write to: **Al Rayan Bank, PO Box
12461, Birmingham, B16 6AQ**



Al Rayan Bank PLC is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Our firm reference number is 229148. Al Rayan Bank PLC is incorporated and registered in England and Wales. Registration No. 4483430. Registered office: 44 Hans Crescent, Knightsbridge, London, SW1X 0LZ.

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