



Al Rayan Bank Digital Banking Performance 01/04/2021 to 30/06/2021

To allow our Members and Third Parties to understand the relative performance of our **Digital Banking** available to them, we are required to publish the comparative performance of our **Digital Banking (Payment Service User Interface)**.

We will publish this data quarterly and the next set of data covering Jul 2021 to Sep 2021 will be published in Oct 2021. If you have any questions, please contact us at 0800 4086 407

Daily Performance Data

Response time in milliseconds - This information compares the amount of time it took for a company to make an Digital Banking payment that would be authorised to the amount of time it took using our digital banking services.

Date	Uptime	Downtime	Response(milliseconds)
01/04/2021	99.54	0.46	13
02/04/2021	99.29	0.71	13
03/04/2021	100.00	0.00	13
04/04/2021	99.89	0.11	13
05/04/2021	100.00	0.00	13
06/04/2021	98.85	1.15	22
07/04/2021	99.66	0.34	19
08/04/2021	99.50	0.50	13
09/04/2021	99.44	0.56	13
10/04/2021	99.44	0.56	13
11/04/2021	99.15	0.85	23
12/04/2021	99.46	0.54	13
13/04/2021	99.82	0.18	14
14/04/2021	99.66	0.34	18
15/04/2021	99.84	0.16	19
16/04/2021	99.54	0.46	13
17/04/2021	92.18	7.82	14
18/04/2021	87.84	12.16	19
19/04/2021	99.53	0.47	13
20/04/2021	98.76	1.24	32
21/04/2021	99.22	0.78	16
22/04/2021	99.04	0.96	13
23/04/2021	98.47	1.53	13
24/04/2021	99.32	0.68	13
25/04/2021	98.44	1.56	18
26/04/2021	99.61	0.39	13

27/04/2021	99.86	0.14	14
28/04/2021	99.83	0.17	14
29/04/2021	99.45	0.55	24
30/04/2021	99.31	0.69	14
01/05/2021	99.78	0.22	14
02/05/2021	99.99	0.01	13
03/05/2021	99.64	0.36	13
04/05/2021	98.22	1.78	20
05/05/2021	99.76	0.24	16
06/05/2021	99.41	0.59	18
07/05/2021	99.57	0.43	13
08/05/2021	100.00	0.00	13
09/05/2021	99.81	0.19	20
10/05/2021	98.91	1.09	16
11/05/2021	99.36	0.64	19
12/05/2021	99.57	0.43	14
13/05/2021	99.13	0.87	14
14/05/2021	99.41	0.59	13
15/05/2021	99.98	0.02	13
16/05/2021	100.00	0.00	13
17/05/2021	99.61	0.39	23
18/05/2021	99.70	0.30	17
19/05/2021	99.38	0.62	13
20/05/2021	99.32	0.68	13
21/05/2021	99.74	0.26	12
22/05/2021	99.34	0.66	12
23/05/2021	99.98	0.02	14
24/05/2021	99.38	0.62	22
25/05/2021	99.57	0.43	22
26/05/2021	99.82	0.18	20
27/05/2021	99.57	0.43	21
28/05/2021	99.50	0.50	14
29/05/2021	99.98	0.02	14
30/05/2021	99.69	0.31	14
31/05/2021	99.92	0.08	14
01/06/2021	99.01	0.99	18

02/06/2021	99.49	0.51	12
03/06/2021	98.36	1.64	13
04/06/2021	99.33	0.67	13
05/06/2021	99.98	0.02	13
06/06/2021	99.94	0.06	16
07/06/2021	98.78	1.22	20
08/06/2021	99.48	0.52	22
09/06/2021	99.64	0.36	13
10/06/2021	99.45	0.55	18
11/06/2021	99.42	0.58	12
12/06/2021	99.61	0.39	14
13/06/2021	90.79	9.21	17
14/06/2021	99.62	0.38	17
15/06/2021	98.94	1.06	13
16/06/2021	99.44	0.56	13
17/06/2021	99.40	0.60	13
18/06/2021	99.77	0.23	14
19/06/2021	99.98	0.02	14
20/06/2021	100.00	0.00	21
21/06/2021	98.94	1.06	17
22/06/2021	97.79	2.21	19
23/06/2021	99.61	0.39	17
24/06/2021	98.54	1.46	19
25/06/2021	98.43	1.57	13
26/06/2021	97.57	2.43	14
27/06/2021	99.93	0.07	17
28/06/2021	99.42	0.58	19
29/06/2021	99.38	0.62	24
30/06/2021	99.28	0.72	14