



Al Rayan Bank Digital Banking Performance 01/01/2021 to 31/03/2021

To allow our Members and Third Parties to understand the relative performance of our **Digital Banking** available to them, we are required to publish the comparative performance of our **Digital Banking (Payment Service User Interface)**.

We will publish this data quarterly and the next set of data covering Apr 2021 to Jun 2021 will be published in Jul 2021. If you have any questions, please contact us at 0800 4086 407

Daily Performance Data

Response time in milliseconds - This information compares the amount of time it took for a company to make an Digital Banking payment that would be authorised to the amount of time it took using our digital banking services.

Date	Uptime	Downtime	Response(milliseconds)
01/01/2021	99.75	0.25	12
02/01/2021	99.77	0.23	12
03/01/2021	100.00	0.00	12
04/01/2021	99.54	0.46	19
05/01/2021	99.35	0.65	20
06/01/2021	99.39	0.61	12
07/01/2021	99.50	0.50	19
08/01/2021	99.28	0.72	12
09/01/2021	100.00	0.00	12
10/01/2021	99.98	0.02	12
11/01/2021	94.01	5.99	18
12/01/2021	99.64	0.36	13
13/01/2021	99.77	0.23	14
14/01/2021	99.27	0.73	19
15/01/2021	99.35	0.65	12
16/01/2021	99.58	0.42	12
17/01/2021	99.51	0.49	19
18/01/2021	99.45	0.55	24
19/01/2021	99.64	0.36	19
20/01/2021	98.37	1.63	12
21/01/2021	98.57	1.43	14
22/01/2021	99.73	0.27	12
23/01/2021	100.00	0.00	12
24/01/2021	99.82	0.18	18
25/01/2021	98.67	1.33	20
26/01/2021	99.06	0.94	12

27/01/2021	98.87	1.13	14
28/01/2021	98.66	1.34	20
29/01/2021	99.59	0.41	13
30/01/2021	99.57	0.43	13
31/01/2021	99.12	0.88	13
01/02/2021	98.43	1.57	18
02/02/2021	99.54	0.46	13
03/02/2021	99.35	0.65	19
04/02/2021	98.90	1.10	19
05/02/2021	99.87	0.13	13
06/02/2021	99.72	0.28	12
07/02/2021	99.35	0.65	19
08/02/2021	98.72	1.28	17
09/02/2021	98.53	1.47	20
10/02/2021	98.47	1.53	25
11/02/2021	98.12	1.88	13
12/02/2021	98.51	1.49	13
13/02/2021	99.77	0.23	12
14/02/2021	99.77	0.23	20
15/02/2021	98.86	1.14	19
16/02/2021	99.55	0.45	22
17/02/2021	99.45	0.55	17
18/02/2021	99.55	0.45	20
19/02/2021	99.73	0.27	14
20/02/2021	99.77	0.23	14
21/02/2021	99.69	0.31	14
22/02/2021	99.13	0.87	14
23/02/2021	99.71	0.29	14
24/02/2021	99.61	0.39	14
25/02/2021	99.56	0.44	13
26/02/2021	99.25	0.75	15
27/02/2021	98.56	1.44	13
28/02/2021	99.77	0.23	13
01/03/2021	98.72	1.28	13
02/03/2021	99.42	0.58	18
03/03/2021	99.41	0.59	12

04/03/2021	99.51	0.49	13
05/03/2021	99.03	0.97	12
06/03/2021	99.98	0.02	12
07/03/2021	99.18	0.82	15
08/03/2021	96.87	3.13	13
09/03/2021	99.45	0.55	16
10/03/2021	99.18	0.82	14
11/03/2021	97.03	2.97	16
12/03/2021	99.57	0.43	12
13/03/2021	99.55	0.45	13
14/03/2021	99.24	0.76	19
15/03/2021	99.55	0.45	19
16/03/2021	99.15	0.85	13
17/03/2021	98.85	1.15	17
18/03/2021	99.31	0.69	20
19/03/2021	99.33	0.67	13
20/03/2021	91.66	8.34	8
21/03/2021	60.41	39.59	8
22/03/2021	98.76	1.24	8
23/03/2021	99.61	0.39	8
24/03/2021	99.29	0.71	16
25/03/2021	99.31	0.69	12
26/03/2021	99.45	0.55	8
27/03/2021	91.66	8.34	13
28/03/2021	75.00	25.00	25
29/03/2021	99.23	0.77	15
30/03/2021	99.49	0.51	17
31/03/2021	99.52	0.48	13